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Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

1<sup>st</sup> April 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/03/13.

You requested the following information:

**I am a student paramedic at Worcester University doing a research project on domestic abuse, with a focus on how the ambulance service can best support victims/survivors.**

**I would be grateful if you could forward me a copy of your domestic abuse policy if there is one or any related policy that guides staff on dealing with this patient group.**

Our safeguarding policy is on the link shown below:

[http://www.secamb.nhs.uk/about\\_us/how\\_we\\_safeguard\\_patients.aspx](http://www.secamb.nhs.uk/about_us/how_we_safeguard_patients.aspx)

We do not have a domestic abuse policy, however we did recently undertake a domestic abuse pilot and I am attaching the information which was shared with staff during this pilot scheme.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust